



Greetings!

Thank you for viewing our wholesale information. Koehler Group, Inc. offers one of the largest selections of wholesale giftware in the United States and Canada. Our family of websites, <http://allwholesalegifts.com>, <http://koehlergroupinc.com> and <http://koehlerhomedecor.com> are dedicated to offering you quality merchandise at below wholesale prices. Our extensive product line includes home accents, furnishings, bath & body, candles and garden decor in a variety of price points. Our wholesale products are extremely popular in furniture outlets, gift shops, home decor stores, online auctions, pharmacies, restaurants, specialty shops and more. We also provide a cost effective solution for companies requiring gifts and in house decorating accessories as well as free drop shipping services for online merchants. Our unique merchandise, excellent reputation and exemplary customer service has propelled us into the nation's number one source for wholesale home décor and gifts. Our goal is to build a solid working partnership with you based on a friendly rapport.

FAQ's

No application is required

No membership fee

No order minimum or re-order minimum.

Orders must be prepaid before shipment.

We must have your state resale permit or exemption certificate on file to waive CA & TX sales tax.

We accept Visa, MasterCard, Discover, American Express & PayPal

Free drop shipping, blind shipped under the name "Distribution Center"

We never include prices in shipments

Pallet sized orders ship UPS

For your protection, a signature may be required on delivery

We do not mail free catalogs but they are available for purchase at:

<http://www.koehlerhomedecor.com/home-decor-catalogs.html>

Catalogs reflect retail pricing only*

How to Order:

It is required that you bill to the address applicable to the credit card purchased with. All online transactions take place on a secure server using 128-Bit Encryption protecting both your personal information and your credit card transaction. We will never sell, divulge, disseminate or give away any information submitted to our sites to outside parties for any reason.

Order Processing

We process orders twenty four hours a day, seven days a week. Orders ship in 24 – 72 hours. You will receive a valid tracking number within four business days (Mon-Fri). We cannot cancel or adjust your order as we utilize automated ordering systems. If your order is returned to us undeliverable or refused, shipping charges are non-refundable. Additionally, a 20% restocking fee and return freight charges are incurred.

Exporting

Canada Post is available for orders shipping to Canada. Shipments dispatch weekly on Thursday. Orders must be received by Tuesday, 12:00 p.m. CST in order to ship the same week. Please allow three weeks for delivery. Orders sub-totaling under \$74.99 will not calculate the correct shipping costs in the shopping cart; upon processing, your shipping charges will be adjusted to the correct rate as published at <http://koehlerhomedecor.com/info.html>. Canada deliveries are subject to weight restrictions, for a list of restricted products; please visit our product info page at: <http://koehlerhomedecor.com/productinfo.html>

Other International orders may ship to US locations only - enter complete billing address by utilizing the street address 2 field. Please use your freight forwarders city, state and zip in the remaining fields.

Sales Tax Information

Koehler Group, Inc. is required by law to collect sales tax for orders that ship to California and Texas. By entering your state resale tax number in the checkout process, you are certifying that your order is for resale purposes only and you are assuming responsibility for reporting sales tax to the proper agency. We must have a copy of your state resale tax number or exemption certificate on file to waive your sales tax.

When ordering, you MUST enter your state sales tax number, "exempt" or "on file" in the designated field found on the order form in checkout. If you do not enter your state sales tax number and/or you have not faxed us a copy of your state sales tax permit or exemption certificate, you will be charged sales tax. Fax your permit to 254.865.9718

Customer Service

Our customer service representatives are available to take your calls Mon thru Friday, 8a.m. thru 4 p.m. CST. Please be advised that customer service agents are available to answer your questions and order inquiries via email twenty four hours a day, seven days week. You may email support at cs@allwholesalegifts.com or cs@koehlerhomedecor.com

Drop Shipping

Drop shipping services are available from the Koehlerhomedecor.com website. It is required that you bill to the address applicable to the credit card purchased with. Fill out the ship to information with the address you are delivering to. You may wish to take advantage of the 65 character gift message field found on the order form to include your invoice/order number or a simple "Thank you for your order from Company Name" Please note that typing over 65 characters (including spaces) will result in the message not transmitting and it will not appear to us or your customer. Remember, your customer needs some type of reference as the only name on the packing slip is "Distribution Center"

Out of state distributors drop shipping to California or Texas will incur sales tax unless we have a copy of your state sales tax permit or exemption certificate on file. Fax your state sales tax permit to 254.865.9718

For easy integration of products into your website you may download the price list spreadsheet and product images at:
<http://site.koehlerhomedecor.com/wholesale/>

You may copy and paste product pictures and descriptions ONLY. No permission is granted or will be granted at any time for unauthorized use of our websites. Please note we take copyright infringement very seriously and an infringement upon our home page text resulted in extensive legal costs to our organization and will not be tolerated. Before entering the Resource Center you are required to review our Terms of Use at <http://www.koehlerhomedecor.com/terms-of-use.html>

Product Availability & Wholesale Price List

The wholesale Price List is located in the Wholesale Resource Center.
Out of stock status is available each Mon-Sat by 10:00 a.m. CST in the Wholesale Resource Center.
Please check this list daily and suspend any out of stock items for sale on your site.
For your convenience, we list the daily postings on the top of the page for quick reference.

Go to the resource center at

<http://site.koehlerhomedecor.com/wholesale/>

We receive new arrivals often, these are available at:

<http://www.koehlerhomedecor.com/new-arrivals.html>

The top selling items for the previous month are at:

<http://www.koehlerhomedecor.com/best-sellers.html>

References

Please know that your satisfaction as well as the satisfaction of your customer is always our highest priority.
You may find our client comments helpful when considering our products and evaluating our services. Please find these at:
<http://www.koehlerhomedecor.com/testimonials.html>

Store Policies

Please review our policies BEFORE distributing products. You may find our policies published at:
<http://koehlerhomedecor.com/info.html>

Our Guarantee

We guarantee anonymity; we will never contact, solicit, email or compile lists of consumers that were shipped to. We do collect names of those who have purchased from us directly. Please visit our privacy and security policies at:

<http://koehlerhomedecor.com/securitypolicy.html>

We appreciate the opportunity to fulfill your needs, we wish you great success with all of your endeavors and we look forward to being your wholesale product sourcing solution!

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